

FY 2022

ANNUAL REPORT

JULY 2021 - JUNE 2022



The Chase Home

Supporting children, youth
& families since 1877.

698 Middle Rd, Portsmouth, NH 03801
603-436-2216
www.chasehome.org

WHERE WE WERE IN FY 22

Dear Friends,

FY 22 at The Chase Home was a year of renewal, managing risk, and overall positive growth. We continue to be inspired by the tenacity of the youth and families we work with as we have built the four signature programs of the agency: residential, independent living, home-based, and diversion. Our staff have worked diligently in all programs to provide trauma-informed care and support to each youth and family member even in the face of uncertainty and turmoil our world continues to experience economically, physically, and emotionally.

Thanks to the incredible support from our community, we were able to offer an adventure-based and fun summer program to the youth in our residential program. From fishing for the first time to climbing Mt. Washington, the kids were able to enjoy their summer and gain increased confidence and improved self-esteem along the way.

In October 2021, our Independent Living Program (ILP) was opened. This program is offered to young adults ages 18-21. The need remains high for this vulnerable population. The transition to adulthood is difficult to navigate and it is especially tough for youth aging out of the state system. These young adults often face insurmountable issues such as unemployment, food insecurity, homelessness, incarceration, and early pregnancy which makes their trajectory in life dim and often these issues are faced alone. The Chase Home is becoming the change agent for young adults in these situations. ILP promotes attainment of necessary life skills such as education, job placement, driver's license, money management, and mental health stability to prepare them for their future as self-sufficient, confident, and positive contributors to society. So far, we have humbly learned valuable lessons from the young adults who have lived in the ILP. These lessons include the need for us to fully understand the depth of mental health struggles and unresolved family conflict that these young adults grapple with daily and the need to resolve these issues in order for their transition to adulthood be successful.

FY 22 also presented challenges to The Chase Home with the top one being a workforce shortage. It has been difficult recruiting and retaining staff. The current staff members at Chase Home have endured, often worked long hours, and cannot be thanked enough for their true commitment to each young person. As 2022 has progressed, we have been able to hire dedicated and vibrant new staff members to join our team full of inspiring energy. In FY 22, Chase Home's building and grounds were significantly improved. Both dorms now have brand new bathrooms and new flooring.

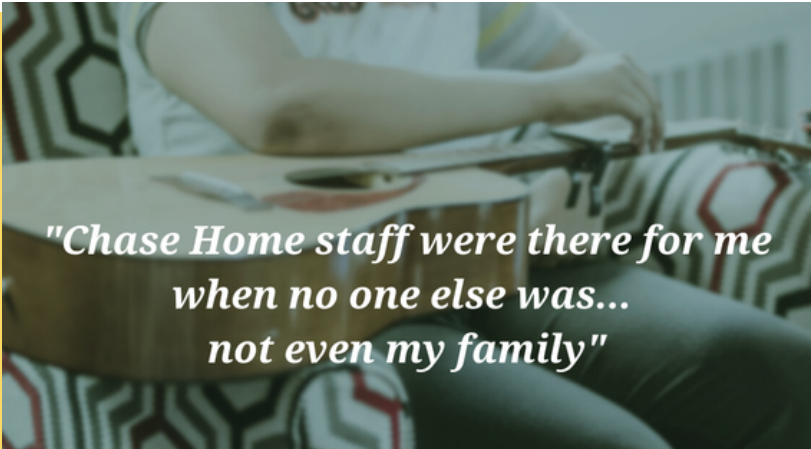
As I reflect on the past fiscal year, The Chase Home could not do the life-saving work that is done each day without the love, care, and support received by YOU. I am so grateful and thankful for our donors, our community, our boards, and our staff. Heading into FY 23, there is a feeling of triumphant spirit and goodness fueling our commitment to best serve and care for vulnerable youth and families in New Hampshire.

From the bottom of our hearts, we are eternally grateful for your immense generosity.

Meme Wheeler, Executive Director

Year in Review

FY 22

A photograph of a person's hands working on a model airplane, with a quote overlaid in white text.

*"Chase Home staff were there for me
when no one else was...
not even my family"*

Across all programs, we served 63% girls and 37% boys. The average age was 16. The socioeconomic diversity of the youth and families we served last year was vast. We worked with youth and families from all parts of New Hampshire with a highest density of Manchester to Rochester.

Seacoast Community Diversion Program works with delinquent youth in the community by holding the youth accountable for their behaviors without resorting to legal/court intervention and by helping them develop skills relevant to their future success. In FY 22, we served an average of 20 kids and a total of 68 kids and family members combined. The majority of issues addressed were substance misuse and mental health challenges.

Independent Living Program assists older youth (18-21) in developing essential life skills to successfully transition into adulthood from living at Chase Home to living on their own. This is our newest program, having launched it on October 1 of this fiscal year. In FY 22, we served a total of 5 young adults with an average stay in the program of 5 months. Housing, food insecurity, and mental health needs were the prevailing issues of young adults coming into the program.

Home-Based Program works with youth and families in their homes providing wrap-around therapeutic services in order for family preservation or reunification from the residential program to be successful and enduring. In FY 22, we served 26 youth and a total of 78 youth and family members combined. The majority of families lived in the seacoast and the tri-city area (Dover, Somersworth, and Rochester). Isolation, anxiety, substance misuse, and economic stress were key factors addressed in our home-based work.

Residential Treatment Program offers youth who have experienced abuse, neglect or significant behavioral problems a place to live while helping them develop the skills they need to experience emotional and behavioral stability. In FY 22, we cared for 24 youth and a total of 48 youth and family members combined. 70% of the youth with whom we worked were successfully reunified with their families and achieved permanency and felt safe.

FY 22

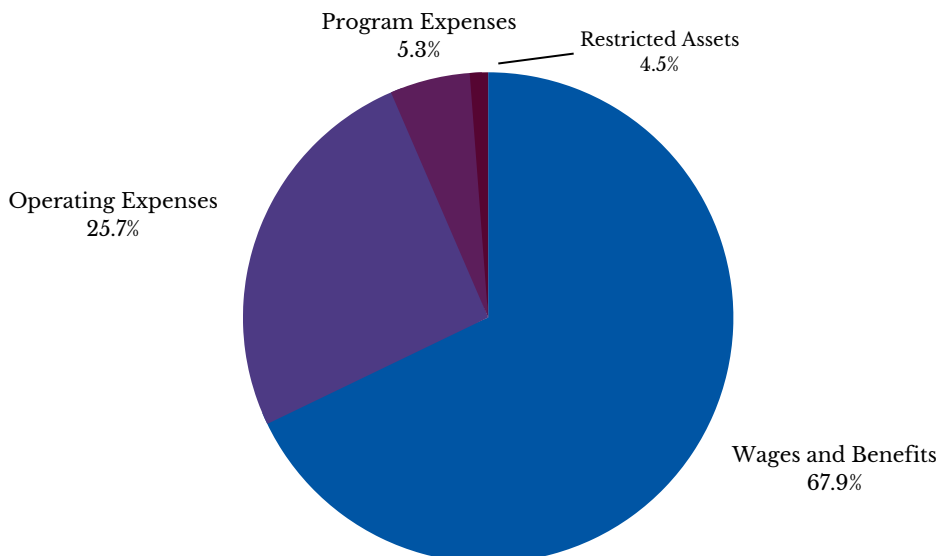
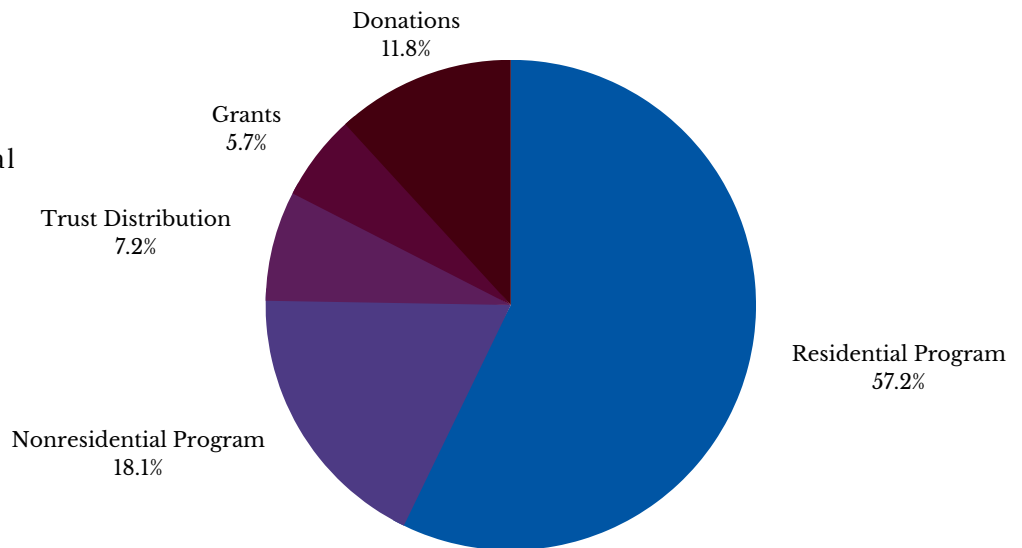
NUMBERS & STATISTICS

FINANCIAL SUMMARY

Chase Home begins FY 2023 on sound financial footing, poised for continued growth.

INCOME

The Chase Home income includes four broad revenue streams: residential services, nonresidential services, fundraising, and a trust distribution. Revenue for FY 2022 totaled \$2,070,055.



EXPENSES

Wages and benefits make up nearly 68 percent of The Chase Home's annual expenses. Total expenses for FY 2022 were \$2,061,758, resulting in a net income of \$8,297.

"AN INSIDE LOOK"

A DEEPER PERSPECTIVE INTO HOW WE HELP



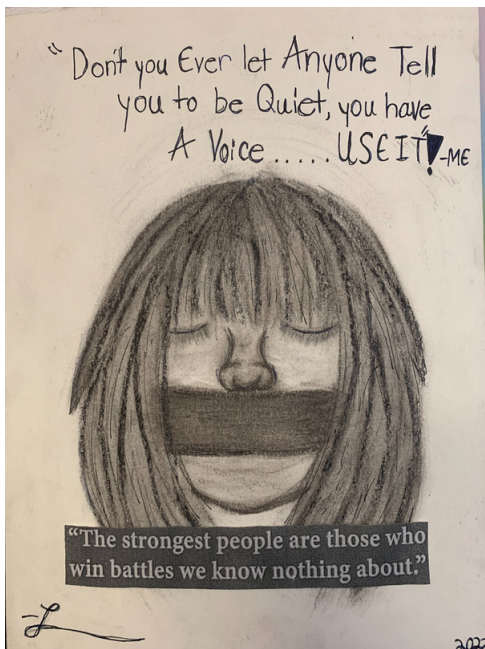
There may be no one more qualified to provide an inside look into The Chase Home than Program Director Lindsey Ellis, who has worked in various roles throughout her 14 years here. "I began as an intern while I was a student at UNH," she said. "I then worked as a Residential Counselor, Education Coordinator, and ultimately have been in the Program Director position for the past 6 years."

As for what she feels makes Chase Home so special, she cited the opportunity to support youth and families. "Being part of special moments in youths' lives, such as graduating high school, getting their first job, and obtaining their driver's license is extremely fulfilling," she said. "Watching youth reunify with their families makes the difficult days worth it."

In her current role, she said a big part of her job consists in ensuring that staff follow policies and procedures. Her work also entails scheduling structured programming, supervision of residential staff, and hiring new personnel. It is this last task that presents her with many of her biggest challenges.

"It is difficult to find appropriate staff to work with at-risk youth," explained Lindsey. "When the program doesn't have adequate staffing, it affects all aspects of the program including the treatment for the residents."

Staffing issues, including high turnover rates, also created logistical challenges related to training, especially as it relates to trauma-informed care. "I think many people don't understand the effects of trauma on the brain and that this is what ultimately leads to the behavioral issues that we see with many of our youth in residential care," she explained. "It is imperative that youth feel safe in order to begin healing and working through their personal traumas, and this is the environment that we strive to provide at Chase Home."



Artwork drawn by Chase Home Resident
Referenced in Success Story

Success Story

One of Lindsey's most memorable success stories involves a female youth who transitioned to Chase Home from an out of state intensive level treatment center. "She had a significant history of inpatient hospitalizations, suicidal ideation, and self harming behaviors," Lindsey explained.

The goal, she said, was for the youth to step down to Chase Home in order to successfully reunify with their guardian. "Chase Home was able to provide access to mental health services immediately upon admission to support the mental health needs of this youth and secure an appropriate alternative education setting with increased emotional support," she said.

The result was that the youth reported feeling safe and heard at Chase Home, which allowed her to work through her triggers throughout her treatment. "Our Clinical Coordinator was able to challenge her thought processes," said Lindsey. "The youth was able to see things from a different perspective when challenged as well as able to improve and organize her thoughts to be able to succeed across settings."

"AN INSIDE LOOK" CONT.

The youth was reunified with her family in approximately 3 months. "Our staff listened to her, validated her feelings, and supported her with her goals," she said. "We had the community wrapping around this youth and her family with services...These are the kinds of stories we strive to create each day at Chase Home."

6-25-22 -L
♥ Dear CHASE HOME, I just wanted to say, Thank you for all that you guys have taught me in the time of me being here. In the amount of time being here I have grown into more of my own person than I ever have anywhere else. You guys have taught me how to be confident, be my own person, open up to others, and have a good laugh. I will miss you all very dearly, and will all forever hold a place in my hearts. From the Barking at the Beach, to the Car Ride Sing-alongs, I can honestly promise you that you guys made me laugh and smile more than I have in years, so honestly thank you all. So at the end of the day, everyone here taught me in some way, that I have a voice, and that I should never let anyone make me be quiet.
THX4 EVERYTHING

WE THANK YOU

Individual Donors

Ryan Abood
Patrica Ainsworth
Jasmine Alcantara
Mario Alcapia
Cheryl Allen
Kurt Amos
Karen Andronaco
Victoria Arel
Jill Areson-Perkins
Kayla Arsenault
Javi Artinano
Sean Ashburner and Kirsten G.
Forselius
Deborah Auger
Taraneh Azar
Andrew Bagley
Jennifer Baker
Nathan Baker
Ashley Ball
John Ball
John and Susan Battye
Corey Beale
Jon Beauchesne
Whitney Bedard
Michael Bernard
Jason Blades
Michael Booth
Adam and Yonah Bottrill
Katherine Bouzianis
Pam Brazeau
Joshua Bresette
Pamela Breyer
Austin Britt
Christopher Brodeur
Jeanna Brown
Jean Burbank
Allison Bussiere
Heidi Byers
Annette Call
Dilan Call

Michael Campbell
Milissa Campbell
Ellie Card
Daniel Carpenter
K Carpenter
Robert Lucy Carpenter
Kelly Casey
Katherine Caswell
Michael Chadinha
Pam Chaffee
Nicole Chantre
John Christensen
Michael Cinquino
Sean Clancy
Kaysie Cole
Tim Collins
Anne Cordero
John Corgan
Tharon Cottrell
Amy-Mae Court
Stanford Cross
Ally D
Lisa Dachsteiner
Kathleen Dagostino
Courtney Damick
Jessica Davidson-Sawyer
Kim Davies
Amber Day
Michael De Feo
Michael DeCorpo
Daniella Derenzo
Janice Deroo
Debbye Desjardins
Mike Desmarais
Caitlin Desoye
Jennifer Desrosiers
Roger Desrosiers
Lisa DeStefano
Martha DeStefano
Nick Diana

Joan Dickinson
Christine Dill
Heidi and Joe DiPietro
Joe DiZillo
Robert Docili
Bernadette Donnelly
Jess Dorr
Larry Drake
Sharyn Drew
Holly Dubay
Lisa and Vito Dugan
Robert and Cynthia Durkee
Lauren Dyer
David Eby
Shane Emerson
Nicholas J Faitoute
Sarah Fenerty
Tim Finelli
Kelsey Finn
Michael and Kathryn Firczuk
Ryan FitzSimons
Janine Flanders
Kerri Fletcher
Mary Carey Foley
Duane Foster
Elizabeth Fregeau
Anthony Berlucchi
Caleb Gagne
Suzy Gagnon
Lisa Gainty
Michael Gallagher
Ashley and Joseph Gallant
Wesley Gardner
Jeff Gelinas
Roger Gerry
Brian Gibb
Joan Gile
Robert Giordano
Kris Glidden
Emily Glynn

Individual Donors cont.

Kelly Goodwin
 Rebecca Gordon
 Delaney Gosse
 Peter Grace
 Carolyn Green
 Ernie Greenslade
 Travis Grieb
 Wendy Hankin
 Mike Harmon
 Michael Harrington
 Michael Hatem
 Margaret Hayes
 Lynne Hegner
 James Hendry
 Mark Hepp
 Lizzie Higginson
 Christy Hoffman
 Matt Holzapfel
 Megan and Scot Hopps
 Hilary Ireland
 Brooks Jalbert
 Justin Jarvis
 Shawn Joyce
 JP Garnham
 Ryan Kaiser
 Deborah Kane
 Michael Kane
 Patrick Kane
 Joanna Kelley
 Stef Khairallah
 Steve Kierstead
 Michael Kilbride
 Cindy Knapp
 Cindy Knapp
 Ross Kramer
 Sarah Kuhl
 Tucker LaClair
 Matthew Landry
 Armand Leaks
 Alexia Leddy
 Lorry Lemire
 Lynn LeVeille
 Carroll Levey
 Robert Levey
 Ben Lindberg
 Kathy Lindberg
 Meg Lindberg
 Nancy-Jane Luff

Dana M
 Bill MacDonald
 Jenn Madden
 John Madden
 Reed Maerder
 Melissa Maguire
 Kathleen Mahoney
 Sean Mahoney
 Edward Mallon
 Maraya Malone
 Heather Mangold
 Laurie Mantegari
 Lee Martel
 Jon McBride
 Jonathan McBride
 Julie McCann
 Shane McDonough
 Susan McGrath
 Caitlin McGrath-Levesque
 Amanda McSharry
 Nicholas Metz
 Luke Michelin
 Jill Migliori
 Whitney Miller
 Sharon Mollomo
 Denise Mollomo-Terry
 Jenn Montplaisir
 Karyn Morin
 Isabel Munck
 Amanda Muscara
 Carol Newbury
 Catherine Nickerson
 Gina Norelli
 James Noucas
 Margaret O'Brien
 Sarah O'Brien
 Chantal O'Hare
 John O'Hare
 Dominick Olivito
 Devin Oot
 Casey Orlando
 Debra Page
 Kim Palmer
 Mark Paluzzi
 Mallory Parkington
 Edwin Pease
 Christine Peete
 Simonne Perry

Peter and Jane Torrey
 Phil Pettis
 Melissa Pihl
 Jenna Pitoscia
 Erika Poulin-Carrigan
 John Powell
 Robert Prue
 Julie Racic
 Matt Ralph
 Stefanie Ramey
 Brian Redden
 Brian Redding
 Jim Reinertson
 John and Heidi Ricci
 Susie Rice
 Denyse Richter
 Jessicas Rigordaeva
 Justin Rivlin
 Whitney Robinson
 Justin Robison
 Billy Rothney
 William Rothney
 Jeff Ruel
 Jeffrey Ruel
 Robb Schlosser
 Ariel Schmitt
 Cole Schmitz
 Kari Schmitz
 Maureen Semprini
 Laurel Severson
 Elton Shaffer
 Graham Shaffer-Rais
 Cam Sieber
 Lance Simpson
 Kelly Sinclair
 Sarah Skilling
 Debbie Smith-Auger
 Peter and Kathy Somssich
 Lee Souto
 Dan Souza
 Anne Spencer
 David Splaine
 Jen Stauffis
 Jane Steckowych
 Dinah Steward
 Laura Stewart
 John Stiker
 Kathleen Stone

Individual Donors cont.

Jeff Sudman
John Sullivan
Amir Taghavey
Bryan Thibault
Bradley Thompson
T.D. Thompson
Zhennaa Thompson
Jenna and Patrick Thomson
Brendan Thon
Adam Tobias
Renee Tomer
Peter Truog
William Tucker
Anna Tuttle

Ray and Alissa Tweedie
Claire Vadney
Timothy Vadney
Lee Vandermark
Deanna Vandevender
Kristin Vartanian
Kathleen Vetter
Melissa Vetter
Wendy Viola
Martin and Donna Waldron
Julie Wallis
Lauren Weddleton
Anne & Mark Weidman

Teddy Weissman
Jane Werner
Doug Wheeler
Katherine Wheeler
Katie and Doug Wheeler
Conni White
Richard Whitmore
Anthony Wilson
James Wilson
David & Margaret Witham
Lauren Wolf
Gracie Wu
Jonathan Wu

Organizations & Foundations

Abraham Burtman Trust
Allegra Marketing Print Mail
Allen Sports
Alps & Meters
Anonymous
Appledore Marine Engineering
Atlantic Grill
Banfi
Bangor Savings Bank
Bayside Distributing, LLC
Bear Foundation
Boston Bruins
Bottomline Technologies
Bow LLC
Bravo Photography
BRGR World LLC
Brown Family Charity Fund
Cogswell Benevolent Trust
Community Development Block Grant
Community Service 3
Devine Millimet
Distinct Floral Designs by Anne Marshall
Dresden Capital Management DBA Mollys
Eastern Standard Provisions
Enna Chocolate
Exeter Hospital
Exeter Lumber
Fidelity Charitable
Donor-Advised Fund

Foundation for Seacoast Health
Fox Run Brands
Geoffrey Clark & Martha Fuller Clark Fund
George H. LaBarre Galleries
Give with Liberty Employee Donations
Granite State Development Corp
Greenland Women's Club
GreenPages Technology Solutions
Hoyle, Tanner & Associates, Inc
Jimmy's Jazz & Blues Club
Kane Insurance
Kennebunk Savings
Kimberly Lindberg Design
La Cascade du Chocolat
Lark Hotels
Mass General Brigham
Melanie S. Sommer Charitable Gift Fund
Meredith Village Savings Bank
Mills Family Charitable Fund
Montsweag Foundation
National Association of Letter Carriers
Network for Good
New Hampshire Charitable Foundation
New Hampshire Fisher Cats
New Hampshire Women's Bar Association

Newburyport Five Cents Savings Bank
North Church of Portsmouth
Northeast Delta Dental
Partners Bank
Perkins Kwoka Charitable Fund
Port Donuts DBA Dunkin'
Portsmouth Women's City Club
Putnam's Ski & Snowboard Shop
RGAG LLC
Sagamore Golf Inc.
Schleyer Foundation
Seacoast Children's Dentistry
Secure Planning, Inc.
SEI Private Trust Company
Service Credit Union
Summit Wealth Group, LLC
T. Rowe Price
Tate & Foss
Kathleen Mahoney
The Michelle LeMay Philanthropy Fund
The Rite Aid Foundation
Thirsty Moose Taproom & Pizzeria LLC
Timber on Mace
Turbocam, Inc.
Unity on the River
Wentworth Douglass Hospital
WIN Waste Innovations
Women of the Moose
Chapter 1149